

## Zetron Dispatch Console Systems are FirstNet Ready

**Redmond, WA, January 31, 2018** – Zetron is pleased to announce that MAX Dispatch and ACOM Command and Control systems are FirstNet ready, providing agencies with the power to respond in the constantly changing world of mission-critical communication solutions.

Zetron's MAX Dispatch and ACOM Command and Control console systems now support network-integrated, broadband PTT interoperability with three of the four largest US cellular carriers, as well as interoperability with over-the-top PTT solutions such as ESChat. MAX-Dispatch and ACOM consoles are also ready for IOC-1, pre-MCPTT integration with FirstNet, and are field upgradable for future 3GPP Mission Critical PTT (MC-PTT) interworking.

In addition to supporting a variety of voice call types, including Emergency calls, Zetron's consoles can serve as an LMR-to-LTE and LTE-to-LTE interoperability gateway, enabling cross-carrier PTT operation, with preservation of traffic priority, regardless of solutions used on those carriers. This enables FirstNet PTT users to communicate with commercial PTT users on other carriers.

“Now that all states have opted-in to FirstNet, subscribing agencies will be planning for the necessary integration of their PSAP systems with the NPSBN” said Randy Richmond, Zetron's Standards & Regulatory Specialist. “What we are offering is particularly important for multi-agency dispatch centers whose agencies may be split between using FirstNet and other carriers, because dispatchers can now control cross-carrier LTE-to-LTE PTT interoperability, as well as LTE-to-LMR interworking. This is yet another leadership step in Zetron's migration plan in preparation for broadband in the PSAPs.”

### About Zetron

Zetron has been designing and manufacturing integrated mission-critical communications systems since 1980. Its offerings include NG9-1-1 call-taking, CAD, mapping, dispatch, voice logging, fire station alerting, and location service systems. They are expandable, interoperable, and able to support geo-diverse operations. What's more, Zetron backs its products with technical support, training, and project-management services known for their skill and responsiveness. With offices in the United States, the United Kingdom, and Australia, and a global network of partners, resellers, and system integrators, Zetron has installed thousands of systems and tens of thousands of console positions worldwide. Zetron is a wholly owned subsidiary of JVCKENWOOD Corporation. For more information, visit: [www.zetron.com](http://www.zetron.com).

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