

Zetron Awarded State of Iowa Contract for Providing Hosted NG9-1-1 Solution

Redmond, WA, December 4, 2017 – [Zetron](#), a leading provider of mission-critical communication systems worldwide, has been awarded a contract by the Iowa Department of Homeland Security and Emergency Management. Zetron will soon be delivering a Next Generation 9-1-1 solution that will significantly enhance public safety services throughout the state of Iowa. Next Generation 9-1-1 standards, developed by the National Emergency Number Association (NENA), enables the public to send text messages, images, video and data to the 9-1-1 centers in addition to voice calls. The state of Iowa has 113 Public Safety Answering Points (PSAPs), which will benefit from the upgrade of their systems.

Zetron's MAX Call-Taking Next Generation 9-1-1 system will be hosted in geo-diverse, environmentally-hardened facilities. Zetron will also provide Public Safety applications including, MAX CAD (Computer Aided Dispatch), MAX GIS (9-1-1 mapping), Eventide Logging Recorder and PowerPhone Emergency Medical Dispatch software. RACOM, Zetron's partner of choice, will be delivering installation, support, and maintenance services for the state of Iowa as part of this contract. Implementation is set to begin in 2018.

"We are honored by the award and look forward to helping the State of Iowa execute on their strategy to implement Next Generation 9-1-1. We are proud of our commitment to delivering standards-based call-taking solutions as required by Next Generation 9-1-1. Zetron's MAX Call-Taking system ensures that the PSAPs of Iowa have the power to respond to emergencies, helping them save lives and protect property," said Scott French, Vice President and General Manager, The Americas for Zetron.

About Zetron

Zetron has been designing and manufacturing integrated mission-critical communications systems since 1980. Its offerings include NG9-1-1 call-taking, CAD, mapping, dispatch, voice logging, fire station alerting, and location service systems. They are expandable, interoperable, and able to support geo-diverse operations. What's more, Zetron backs its products with technical support, training, and project-management services known for their skill and responsiveness. With offices in the United States, the United Kingdom, and Australia, and a global network of partners, resellers, and system integrators, Zetron has installed thousands of systems and tens of thousands of console positions worldwide. Zetron is a wholly owned subsidiary of JVCKenwood Corporation. For more information, visit: www.zetron.com.